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NCS Lead Mentor

The Lead Mentor is responsible to inspire, lead and motivate a group of 15/16 participants through a 4 week experience on the NCS programme. Ensuring full safety through-out, the Lead Mentor will build rapport and create a strong team ethic within the group whilst following the curriculum in line with the NCS ethos.

You will act as the pastoral leader of the group and be the main point of contact for external and internal people. This is a challenging, yet rewarding role which will require long working hours and some participation in night shift rota during the residential phases of the programme as required by the Programme Lead. Supported by the Mentor, you will be responsible overall for the ongoing NCS journey of the participants and oversee the day to day management of your supporting Team Mentor

Successful applicants will be required to complete online training modules, in addition to a 2-day overnight training package prior to starting your role on programme.

Location	York, Selby, Harrogate, Scarborough, Whitby, Ryedale, Stockton-On-Tees, Beverley, Goole, Bridlington, Nottingham
Role length	15 – 20 days (area dependent)
Salary	Lead Mentor: £1301.83 - £1381.21 (plus holiday pay £189.29 - £200.83)
Line management	Team Mentor

Main Responsibilities

- Lead and engage with a team of participants through all phases of the NCS experience
- Understand the specific needs of all participants in your group to provide a level of pastoral support with help and guidance from Lead Mentor and wider staff network
- Consistently promote and encourage the NCS ethos through all work streams and activities



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- Deliver meaningful output based reflective sessions whilst building a cohesive network of social mix within the group
- Ensure a diverse and inclusive team mentality
- Promote and ambassador the Flying Futures and NCS brand at all times adhering to informed policy and processes
- Guide and supervise participants suitably through the NCS experience following safeguarding protocol and best practice
- Facilitate guidance to participants through the social action project in the planning and implementation of a meaningful social action project with each individual completing 60 hours (minimum) during phase 3 (30 hours per week).
- Ensure all data is kept secure in line with GDPR, and ensure registers are compliant and submitted promptly
- Implement, support and manage behaviour of participants within the group
- Manage expectations of the group and be knowledgeable curriculum content including NCS ethos programme timetable
- Ensure all paperwork, registers and additional requests are completed promptly and submitted in a timely fashion
- Any further duties instructed by Flying Futures in line with responsibility and salary
- Actively promote and encourage participants to engage in Rant & Rave feedback mechanism in preparation for post programme engagement
- Attend graduation to support and celebrate the achievements of your team



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Personal specification

Essential	Behaviours	Beneficial
<p>Proven experience of building positive rapport with young people in a variety of cultural, economic and social backgrounds</p> <p>Excellent teamwork skills and ability to collaborate with colleagues</p> <p>Experience of working in a fast paced, and demanding environment with the ability to remain calm in difficult situations</p> <p>Ability to motivate and inspire individuals and team settings to fulfil their potential</p>	<p>A can-do attitude</p> <p>Empathetic and non-judgemental with a willingness to understand fears, strengths and needs of others</p> <p>Willing to participate fully and enthusiastically in outdoor based activities (may include camping)</p> <p>Motivated to support the learning and development of young people</p> <p>Organised, efficient and be able to work to clearly identified deadlines</p> <p>Flexible approach to work and have the ability to use initiative and think on your feet</p>	<p>Experience of working in a residential environment</p> <p>Knowledge and experience of working on social action projects</p> <p>Proven track record of working with young people in a residential setting</p>

Start Dates

Phase 1: Adventure – *Outward bound residential week based at one of our sites in the UK or France. Opportunity for participants to be pushed out of their comfort zones, challenged to take part in out of the ordinary adventure activities*

Phase 2: Skills – *Based at the University of York, participants stay in student accommodation and take part in interactive workshops to build confidence, skills and add to their CV!*



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Phase 3: Social action – *Participants return home and meet daily to plan, design and deliver a social action project in their local area. Dependent on area, this is over 5 days, or 10 days.*

Dates:

Wave	Location	Phase 1	Phase 2	Phase 3
1	York, Selby, Harrogate, Beverley, Goole, Bridlington	8 th July – 12 th July	15 th July – 19 th July	22 nd July – 2 nd August or 26 th July (Scarborough only)
2	York, Selby, Harrogate, Nottingham, Beverley, Bridlington, Goole	15 th July – 19 th July	22 nd July – 26 th July	29 th July – 9 th August or 2 nd August (Nottingham only)
3	York, Selby, Harrogate, Scarborough, Beverley, Bridlington, Goole	22 nd July – 26 th July	29 th July – 2 nd August	5 th August – 16 th August or 9 th August (Scarborough only)
4	York, Selby, Harrogate, Scarborough	29 th July – 2 nd August	5 th August – 9 th August	12 th August – 30 th August or 16 th August (Scarborough only)
5	York, Selby, Harrogate	5 th August – 9 th August	12 th August – 16 th August	19 th August – 30 th August

****Must be able to complete full programme (Scarborough & Nottingham programmes are 15 days)***

Safeguarding